Community Health Worker/HOP caseworker

JOB DESCRIPTION

SUMMARY: Work to improve community resilience, quality of life and cultural and linguistic competence of service delivery. CHWs will participate in community capacity building through health knowledge and self-reliance and activities such as outreach, community education, informal counseling, social support, and advocacy. Community/county connection resources will include: testing/contact tracing, local health departments, primary care, case management, nutrition assistance, mental health services, and related social support services through face-to-face encounters and telehealth, when appropriate.

EDUCATION REQUIREMENT:

REQUIRED: High School Diploma or equivalency.

RECOMMENDED: Bachelor Degree in Healthcare or related field. Community and public service in additional to a high school diploma may be considered in lieu of recommended education requirement. Demonstrated experience vaccination education is preferred.

ESSENTIAL JOB DUTIES:

* Serve as an agent of engagement for community health work and advocacy.
* Work with local health department and healthcare providers.
* Serve as an advocate for persons with healthcare needs.
* Create connection between residents and healthcare systems for testing and treatment.
* Educate health system providers and stakeholders about community health needs.
* Provide culturally appropriate health education on topics related to chronic disease prevention, physical activity and nutrition.
* Advocate for underserved individuals to receive appropriate services
* Aid individuals, families, and groups receive healthcare intervention measures in relation to pandemic related issues.
* Serve as liaison between clients and community based agencies to ensure services are readily available to meet their healthcare needs.
* Monitor and enter data in NCCARES 360 database.
* Assist in development of reports as required by the North Carolina Department of Health and Human Services.
* Collect and enter data in Unite Us (NC CARES 360).
* Coordinate transportation for clients to vaccination locations.
* Ensure cultural competence among healthcare professionals serving vulnerable populations.
* Monitor, link and coordinate services.

ADDITIONAL PRE-EMPLOYMENT REQUIREMENTS

* Valid Driver’s License
* Proof of Eligibility to Work
* Basic Computer Literacy Skills
* Demonstration of proficiency in English and/or Spanish; written and oral fluency is required.

\*All candidates for hire must complete a driving record and criminal background evaluation.