



Community Health Worker- Full-Time

COMMUNITY HEALTH WORKER

JOB DESCRIPTION

TWO POSITIONS AVAILABLE

SUMMARY: Work to improve community resilience, quality of life, and cultural and linguistic competence of service delivery. CHWs will participate in community capacity building through health knowledge and self-reliance and activities such as outreach, community education, informal counseling, social support, and advocacy. Community/county connection resources will include testing/contact tracing, local health departments, primary care, case management, nutrition assistance, mental health services, and related social support services through face-to-face encounters and telehealth, when appropriate.

EDUCATION REQUIREMENT:

REQUIRED: High School Diploma or equivalency.

REQUIRED: Registered CNA

RECOMMENDED: English and Spanish fluency

RECOMMENDED: Bachelor's Degree in Healthcare or related field. Community and public service in addition to a high school diploma may be considered instead of the recommended education requirement. Demonstrated experience in vaccination education is preferred.

ESSENTIAL JOB DUTIES:

- Serve as an agent of engagement for assigned geographical territories. Service in multiple counties may be required.
- Work with local health departments and healthcare providers to monitor COVID-19 statistical data and community resources.
- Serve as an advocate for persons with healthcare needs.
- Create connections between residents and healthcare systems for testing and treatment.
- Educate health system providers and stakeholders about community health needs.

- Provide culturally appropriate health education on topics related to chronic disease prevention, physical activity and nutrition.
- Advocate for underserved individuals to receive appropriate services
- Aid individuals, families, and groups receive healthcare intervention measures in relation to pandemic-related issues.
- Serve as liaison between clients and community-based agencies to ensure services are readily available to meet their healthcare needs.
- Monitor and enter data in NCCARES 360 database.
- Assist in the development of reports as required by the North Carolina Department of Health and Human Services.
- Host community engagement activities to provide COVID-19 vaccination education.
- Distribute COVID vaccine education materials to clients and community officials.
- Schedule COVID-19 vaccination appointments.
- Collect and enter data in CVMS (Corona Virus Management System) and Unite Us (NC CARES 360).
- Coordinate transportation for clients to vaccination locations.
- Ensure cultural competence among healthcare professionals serving vulnerable populations.
- Monitor, link and coordinate services.

ADDITIONAL PRE-EMPLOYMENT REQUIREMENTS

- Valid Driver's License
- Proof of Eligibility to Work
- Basic Computer Literacy Skills
- Demonstration of proficiency in English and Spanish; written and oral fluency is preferred.
- CNA License required.

*Selected candidates will need to complete the CHW certification program within 120 days of hire if they have not already received it.

*All candidates for hire must complete a driving record and criminal background evaluation.